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## Restore System Administrator

**Work Schedule:** Tuesday-Saturday 9am-5pm or 10am-6pm

**Customer Skill Level(s):** Senior

**Position Description:**

- Assist in the restoration of files\profiles and mailboxes using backup applications NetBackup, Avamar, Commvault
- Willing to work in Data Center to facilitate tape movements for data restores.
- Assist customers with file management, profile standards and e-mail organization
- Profile and permission structure knowledge
- Resolution and ticket handling awareness to align to SLA obtainment

**Mandatory Skills:**

Assist customers with file management, profile standards and e-mail organization

Assist in the restoration of files\profiles and mailboxes using backup applications NetBackup, Avamar, Commvault

Profile and permission structure knowledge

Resolution and ticket handling awareness to align to SLA obtainment

**Clearance:** TS/SCI

**Polygraph:** FS

**Training:**

HS or GED and 15 Years Experience

Bachelors and 10 Years Experience

**DoD 8570 IA Type:** IAT Level 2

DoD 8570 CE Certification Requirements: CompTIA Security+ CE