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Tools Systems Engineer

Customer Skill Level(s): Senior

Shifts: Day Shift - Mon-Fri

Position Description:

- Must possess a solid understanding of event management, system/application health server operating system, agent and agentless monitoring, network, application and end-point performance, tuning and measurements. The candidate will ensure the COTS products function properly in a secure environment with PKI-based authentication, corporate authorization services, firewalls, and SSL/TLS communications.
- Assist with testing and deploying hotfixes/patches/new releases of the tools suite.
- Assist with development of knowledge articles, documentation, and work instructions used by the Tools Team and tools users.

Training:

HS or GED and 19 Years Experience

Bachelors and 14 Years Experience

Clearance: TS/SCI

Polygraph: FS

DoD 8570 IA Type: IAT Level 2

DoD 8570 CE Certification Requirements: CompTIA Security+ CE

Mandatory Skills:

Brocade

Cisco

Juniper JUNOS Network Operating System

Must be a self-starter with strong attention to detail

Network Device (firewall/router/switch) System Administration

Palo Alto

Proficient in Linux/UNIX commands

Proficient in Windows Server OS

RHEL 7x, 8x, or 9x

RHEL/Linux Server Administration

Web Applications

Windows Server 2016, 2019, or 2022

Windows Server Administration

Desired Skills

Application/SA Experience with the OpenText Ops Bridge Suite

Experience in Python, R, JavaScript, or Perl programming; or UNIX scripting



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Experience with OpenText Application Performance Management (APM)

Experience with OpenText Business Process Monitor (BPM)

Experience with OpenText OPTIC Data Lake

Experience with OpenText Operations Bridge Reporter (OBR)

Python

Splunk